

Crime and disorder policy

William Hill is committed to compliance with regulation to prevent gambling from being a source of crime or disorder, being associated with crime or disorder, or being used to support crime.

Actions

- A designated Money Laundering Reporting Officer ('MLRO') takes responsibility for suspicious activity reports made to the National Crime Agency in respect of the prevention and detection of money laundering, counter terrorism financing and our obligations under the Proceeds of Crime Act 2002. The MLRO has responsibility for reports made under the Money Laundering Regulations 2018.
All staff receive training on their obligations in respect of money laundering reporting
- and are aware of the procedures in place for escalation of any suspected incidents to the MLRO.
We also train our employees to adhere to procedures for the handling of cash and cash equivalents.
- William Hill's Security Department undertakes an ongoing risk assessment process for all our Licensed Betting Shops, considering their potential vulnerability to robberies and violence in the workplace incidents. Appropriate crime prevention measures are introduced to meet the perceived risk. We liaise closely with a number of local authority environmental health departments, local authority licensing officers and police crime prevention officers and police community safety teams. William Hill have incorporated the Association of British Bookmakers Safe Bet Alliance principles (a national voluntary code of safety and security standards for bookmakers), into its risk assessment and crime prevention models.
- We provide the Gambling Commission with information we suspect may relate to the committing of an offence under the Gambling Act 2005 or to a breach of the Commission's licence conditions and codes of practice, and with any information we suspect may lead to the making by the Commission of an order to void a bet.

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